

PAYMENT POLICY

Version 3 September 2021

ABN: 71 619 390 528

ACN: 619 390 528

SUMMERSALT Gymnastics services are subject to GST.

Pay, then play

Registration and insurance must be paid to secure your place in the class and are to be paid prior to commencing a class. All fortnight direct debit payments for SUMMERSALT classes are taken out two weeks in advance. Any other payment arrangements (term fees in full) must be paid prior to commencing the class.

Payment method

Class fees can be paid by fortnightly direct debit or paid in full for the term in advance.

We accept VISA and MASTER CARDS. Other payment methods can be arranged by contacting missioncontrol@summersaltgym.com.au

Come and Try class

We offer one free come and try class subject to room in the class. To book your free come and try class, register an expression of interest for a class via our website. We will be in touch to confirm all the details.

Annual registration and insurance

Your annual membership fee covers insurance and registration with Gymnastics Australia and is valid from when you commence SUMMERSALT classes until the 31st of December each year. This fee is charged when you register online for classes via our Customer Portal, and is named "booking fee." There are no refunds for Gymnastics Australia membership. If a gymnast transfers from another gymnastics club and has already paid Gymnastics Australia Insurance and Registration for the year, they are not required to pay it to SUMMERSALT for that same calendar year.

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Fortnightly direct debit

SUMMERSALT use a secure online third party provider with robust security, reliable protection of your data and the highest level of PCI Compliance. You can rest assured your data is safe with our third party provider. Click [here](#) to learn more about PCI Compliance.

All members that use the direct debit option agree that -

- a) Credit/Debit Card/Account details are true and correct and charges incurred will be honoured
- b) SUMMERSALT Gymnastics is authorized to charge a nominated Credit/Debit card
- c) Direct debit transactions are processed fortnightly from the first Thursday of each Term
- d) If a payment is dishonoured then the card holder will be charged a processing and handling fee (\$4.40). The card holder must transfer the dishonored amount into SUMMERSALT's bank account prior to the next scheduled payment. If the payment is dishonoured for a second time, SUMMERSALT reserves the right to cancel the enrolment
- e) Should any other issue arise with a Direct Debit, SUMMERSALT Gymnastics reserve the right to cancel the enrolment.

Family discount

We offer 5% off weekly class fees for your 2nd, 3rd, 4th, 5th etc. children! (excluding Lil Groms and Groms programs)

Shared guardianship

SUMMERSALT Gymnastics requires one nominated Primary Account Holder to be the primary contact for all SUMMERSALT related enquiries, including direct debit. Only one card account can be used for the fortnightly direct debit system.

Credits on accounts

SUMMERSALT honours all classes paid for whilst we are in a state of lockdown. Class credits are carried over to future term invoices. Any credits remain on customer accounts for 12 months and can be used towards any service that SUMMERSALT offers.

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Rebooking after each Term

We will automatically enrol you into the same class for the following term so that you keep your class place. If you are not signed up for a Direct Debit you will be emailed an invoice four to five weeks before the end of the term for the following term. This account will have a due date, which will be the second-last Saturday of term (i.e. one full week before the school holidays begin). You must pay the account by the cut off date to confirm your place for the following term. If you do not make the payment by the due date, your child will be removed from the class list and his or her spot may be allocated to someone from the waiting list.

Cancellation

We require 14 days notice for you to cancel your membership to align with our fortnightly direct debit system. Just contact us but we will be sad to see you go. Refunds due to cancelled enrolments are not offered for members that request alternative payment methods other than fortnightly direct debit.

School & public holidays

We do not run classes over school holidays and on public holidays and fees will be altered with these dates excluded.

Missed classes/holidays

We understand that sometimes things come up. We offer unlimited make up classes if you miss your allocated class. Just contact us to arrange a make up class. Your class fees (in all classes other than Lil Groms & Groms) pays for your place in the class for the term, regardless of attendance. Our costs do not change if you miss a class and we are therefore not able to offer a reduction or a pause in class fees. For the safety and enjoyment of our SUMMERSALT family our classes operate on a ratio of one coach to 7-9 students. If we were to allow reductions in class fees for holidays and other missed classes this would result in a significant increase in fees for all our family.

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