

PRIVACY POLICY

Collection of Personal Information

Summersalt collects personal information necessary to provide safe and effective participation in its programs and services. This may include:

- Participant and parent/guardian names
- Contact details, including address, email, and phone number
- Date of birth
- Emergency contact details
- Medical or health information relevant to participation and safety
- Enrolment, attendance, and participation records
- Payment and billing information
- Records of communication with Summersalt staff
- Images or video recordings, where consent has been provided

How Information Is Collected

Summersalt collects personal information when individuals enrol or register in a program, make a booking or payment, use the Customer Portal, App, or website, communicate with Summersalt staff or Movement Educators, attend a class or event, submit a form, or provide consent for photography or video recording.

Use of Personal Information

Personal information is used to deliver and manage programs and services, process enrolments, bookings, and payments, communicate with families regarding participation and updates, ensure participant safety and appropriate supervision, manage medical and emergency response requirements, support administrative and reporting purposes, improve programs and customer experience, and meet legal and regulatory obligations.

Medical Information

Medical and health information is collected solely to support safe participation in Summersalt programs, and is used only where reasonably necessary to manage safety, respond to emergencies, or support participation requirements.

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Disclosure of Information

Summersalt may disclose personal information, where reasonably necessary, to Summersalt staff and Movement Educators, emergency services or medical providers in the event of an emergency, payment processors and service providers engaged by Summersalt, insurance providers where applicable, and government or regulatory authorities where required by law.

Summersalt does not sell personal information to third parties.

Storage and Security

Summersalt takes reasonable steps to protect personal information from misuse, loss, unauthorised access, or disclosure. Information may be stored electronically or in physical records, with access limited to authorised personnel. While reasonable safeguards are implemented, no system can be guaranteed to be completely secure.

Data Breach Notification

Summersalt has processes in place to identify, contain, and respond to data breaches involving personal information. Where a data breach is likely to result in serious harm to an individual, Summersalt will notify affected individuals and the Office of the Australian Information Commissioner (OAIC) in accordance with the Notifiable Data Breaches scheme under the Privacy Act 1988 (Cth).

Photography, Video & Media

Summersalt may capture images or video recordings during classes, events, or activities for operational, educational, or promotional purposes, and will seek consent before using identifiable images or recordings where required. Consent may be withdrawn at any time by providing written notice to Summersalt. See our Photo, Video & Media Policy for further detail.

Access and Correction

Individuals may request access to personal information held by Summersalt and request correction where information is inaccurate, incomplete, or out of date. Requests must be made in writing, and Summersalt will respond within a reasonable timeframe.

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Retention of Information

Summersalt retains personal information only for as long as reasonably necessary to provide services, comply with legal obligations, maintain safety records, resolve disputes, or support operational requirements.

Digital Systems and Cookies

Summersalt may collect non-identifying data through digital platforms, including website and app usage, to improve functionality, system performance, and user experience.

Third-Party Service Providers

Summersalt uses third-party providers to support service delivery, including booking systems, payment processors, and communication and administrative tools. These providers are required to handle personal information in accordance with applicable privacy obligations.

Overseas Disclosure

Summersalt does not routinely disclose personal information overseas. Where this occurs, reasonable steps will be taken to ensure appropriate protections are in place.

Complaints

Concerns regarding privacy should be raised directly with Summersalt so they can be reviewed and addressed promptly and fairly. If an individual is not satisfied with the outcome, they may contact the Office of the Australian Information Commissioner (OAIC).

Updates to this Policy

Summersalt may update this Privacy Policy from time to time. The most current version is available on request and through Summersalt platforms.

Acknowledgement

By enrolling in or participating in Summersalt programs, participants acknowledge that they have read and understood this Privacy Policy.