

SUMMERSALT

PRIVATE LESSON POLICY

Private lessons provide personalised coaching in a safe, supportive, and enjoyable environment. This Policy sets out the conditions that apply to private lesson bookings at Summersalt.

Cancellation and Rescheduling

Private lessons may be cancelled or rescheduled without penalty where at least three (3) hours' notice is provided prior to the scheduled lesson start time.

Where sufficient notice is provided, a credit will be applied to the participant's Summersalt account in accordance with Summersalt's Transaction Policies. Refunds are not available. Cancellations or rescheduling requests received within three (3) hours of the scheduled lesson start time will incur the full lesson fee, and no credit will be issued.

Group Bookings

Private lessons may be booked as shared sessions (2:1), where the booking participant invites another participant to attend, up to the maximum number permitted for that lesson.

The full booking fee remains the responsibility of the account holder who made the booking. Summersalt is not able to split fees across multiple customer accounts, and any arrangement to share or reimburse costs between families is the responsibility of those families and is not managed by Summersalt.

Drop Off and Pick Up

All participants must be dropped off and collected from inside the centre. Parents and guardians remain responsible for supervision until the participant is in the care of a Summersalt Movement Educator, and again immediately upon collection at the conclusion of the lesson. Summersalt does not accept responsibility for participants who arrive before their scheduled lesson time or remain at the centre after their lesson has ended.

Safety

The safety and wellbeing of all participants is a priority at Summersalt. Parents, guardians, and participants are expected to promptly report any safety concerns to a Summersalt staff member, and Summersalt staff and Movement Educators may likewise communicate relevant safety observations to families where appropriate.

All participants must comply with instructions provided by Summersalt staff and Movement Educators at all times. By participating in private lessons, participants acknowledge and accept the inherent risks associated with physical activity.

Acknowledgement

By booking or attending a private lesson at Summersalt, participants acknowledge that they have read, understood, and agree to be bound by this Private Lesson Policy.