

SUMMERSALT

TERMS & CONDITIONS

Acceptance of Terms

Enrolment, attendance, or participation in any Summersalt program constitutes acceptance of these Terms & Conditions.

Summersalt may amend these Terms & Conditions from time to time. The most current version will apply and is available on request.

Member Conduct

Summersalt reserves the right to refuse entry to any person at its reasonable discretion. Members and visitors must follow all reasonable directions provided by Summersalt staff and Movement Educators, comply with all safety requirements, and contribute to a safe, respectful, and inclusive environment in line with Summersalt's values.

Behaviour that is unsafe, disruptive, abusive, threatening, discriminatory, or otherwise inappropriate, including conduct occurring at Summersalt premises, events, or digital platforms associated with Summersalt, may result in suspension or termination of membership without refund, except where required by law.

Only enrolled participants may access the gym floor. Flips, aerial skills, or advanced movements must not be attempted without direct supervision from Summersalt staff or Movement Educators. Summersalt may suspend or terminate participation where behaviour, conduct, or circumstances present a safety risk or breach these Terms & Conditions.

Joining Fee

A non-refundable joining fee is payable per participant at the time of enrolment. This secures a place in Summersalt programs and includes registration with relevant gymnastics governing bodies and participation-related insurance.

Membership Fees

Membership fees are charged via direct debit on or after the 15th of each month, or the next business day where the 15th falls on a weekend or public holiday. Fees are billed at a fixed monthly rate regardless of attendance or the number of sessions scheduled within a billing period, and are not adjusted for variations in the calendar, such as billing periods with more or fewer class weeks.

Fees are not reduced or refunded where a scheduled class falls on a public holiday or is otherwise cancelled by Summersalt due to unforeseen circumstances. Instead, a makeup token is added to your account for that class, in accordance with the

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Makeup Policy below.

Exception - Wonthaggi centre: The same fee rules above apply to participants enrolled at Summersalt Wonthaggi, with one exception: fees are charged fortnightly, on every second Thursday, or the next business day where that Thursday falls on a weekend or public holiday.

Membership is ongoing and will automatically continue and roll over into the new year unless cancelled in accordance with the Membership Cancellation clause below.

Full payment, billing, and direct debit terms, including the exact billing date and how pricing changes are notified, are set out in Summersalt's Transaction Policies.

Membership Cancellation

Membership cancellation requires 30 days' written notice, which can be submitted via the Customer Portal, Summersalt App, or by contacting Summersalt directly. Cancellation is only effective once confirmed in writing by Summersalt. This confirmation will set out the participant's final class date and final fees payable, which may be prorated or continue to be billed until the end of the notice period. Billing during the notice period, and full cancellation procedures, are set out in Summersalt's Transaction Policies.

Membership Pauses and Suspensions

Summersalt does not offer membership pauses or suspensions. Membership fees remain payable during any absence, including illness, injury, holidays, or personal circumstances. If you need to stop your membership and payments, this requires cancellation in accordance with the Membership Cancellation clause above. In exceptional circumstances involving serious illness or injury that prevents participation for an extended period, Summersalt may, at its discretion, consider a temporary suspension on a case-by-case basis. Requests must be submitted in writing to contact@summersaltgym.com.au and supported by a current medical certificate confirming inability to attend; approval is not guaranteed.

Injury or illness support for JETS Squad members is outlined separately under the Injury and Illness Policy below.

Injury and Illness Policy for JETS Squad

This Injury and Illness Policy applies specifically to Summersalt's JETS Squad program. It does not apply to any other squad-style or development program, such as Sweet Pea Squad or GymZone Squad, which remain subject to the general Membership Pauses and Suspensions clause above.

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This is not a membership suspension. Your gymnast remains enrolled throughout. Instead, this policy allows fees to be adjusted to reflect your gymnast's reduced training load while they recover, so they can stay connected to their programming, team, and Movement Educators throughout their recovery.

Notifying Us

If your gymnast is injured or unwell and requires an extended break from training or an adjusted training plan, please notify us as soon as possible. You will need to provide documentation from your healthcare professional (a letter or medical certificate) before any changes can be made to their enrolment, fees, or training. Please keep us updated via email at contact@summersaltgym.com.au on your gymnast's recovery so we can continue to provide support during this time.

Fee Adjustments Based on Healthcare Professional Advice

If fee adjustments are required, they will follow the recommendations outlined in a medical certificate or letter. The following adjustments may apply:

- Full Rest (No Attendance at Summersalt): 0% of your regular fees
- Rehab/Recovery Program at Summersalt: 25% of your regular fees
- Limited Apparatus Attendance (1-2) + Rehab/Recovery/Strength: 70% of your regular fees

Your gymnast may attend as many hours as necessary under these adjustments. Charges will follow the adjusted fee structure based on their recovery plan rather than the number of hours attended. Once your gymnast returns to full training, regular fees resume.

Refunds

Summersalt does not offer refunds once fees have been processed, except where required under Australian Consumer Law. Nothing in these Terms & Conditions limits your rights or remedies under Australian Consumer Law.

Casual Play Sessions

Casual Play sessions are drop-in movement and play sessions available outside of structured class times, and require a booking. Casual Play is included at no additional charge for active Summersalt members when booked using the applicable promo code. Current pricing for non-members is available on the Summersalt website, Customer Portal, or Summersalt App, and may be updated by Summersalt from time to time.

Bookings for Casual Play sessions may be cancelled or rescheduled without charge where at least three (3) hours' notice is provided prior to the session start time.

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Where sufficient notice is provided, a credit will be applied to the participant's Summersalt account.

Cancellations or rescheduling requests received within three (3) hours of the scheduled session start time will incur the full session fee, where applicable, and no credit will be issued. Refunds are not available for Casual Play sessions, consistent with Summersalt's general refund policy above.

Parents and guardians must remain on the floor and directly supervise the participant at all times during Casual Play sessions. Casual Play sessions are not supervised by Summersalt staff or Movement Educators in the same way as structured classes; parents and guardians remain responsible for the participant's safety and behaviour throughout the session, and must comply with centre rules, the Member Conduct clause above, and any directions given by Summersalt staff and Movement Educators.

Operating Hours and Closures

Summersalt operates year-round, including during school holidays. Centres are closed on public holidays, and membership fees are not adjusted for this. Where a scheduled class falls on a public holiday or is otherwise cancelled due to unforeseen circumstances, a makeup token will be added to your account in line with the Makeup Policy below.

Summersalt closes annually for a scheduled Christmas break. The timing and duration will be communicated in advance, and membership fees may be adjusted where applicable. Outside of the Christmas break, membership remains ongoing and will continue to roll over into the new year unless cancelled in accordance with the Membership Cancellation clause above.

Summersalt may make reasonable changes to class schedules, programs, Movement Educators, staff, operating hours, or other operational arrangements where required for safety, operational, or business reasons, with notice provided where reasonably practicable.

Unforeseen Circumstances

Unforeseen circumstances include events outside Summersalt's reasonable control, such as extreme weather, fire, flood, power outages, or government restrictions. Where such circumstances occur, Summersalt will use reasonable endeavours to resume services as soon as practicable and will not be liable for any resulting delay, to the extent permitted by law.

Where classes are cancelled as a result, a makeup token will be added to your account in line with the Makeup Policy below.

Makeup Policy

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Makeup classes are designed to support ongoing participation and skill development. Where a participant cannot attend a scheduled class, Summersalt must be given at least three (3) hours' notice prior to commencement of the class to receive a makeup token, via the Customer Portal, Summersalt App, or by contacting Summersalt directly.

Makeup tokens are valid for 90 days from issue, and are available to active members only. They may be used in a comparable class, subject to availability, and cannot be reissued once redeemed.

Makeup tokens are not available for JETS Squad.

Makeup tokens have no monetary value, and cannot be exchanged for a refund or credit, or transferred to another person.

Expired tokens are automatically forfeited and cannot be reinstated. Where membership is cancelled, unused tokens cannot be used while the membership is inactive; if a participant re-enrols before expiry, valid unused tokens may still be used.

What to Wear and Bring

Participants must wear appropriate comfortable clothing or activewear suitable for movement. Participation is barefoot unless otherwise advised by Summersalt. Where required, such as for competitions or designated events, participants must wear the approved Summersalt uniform or apparel. Long hair must be securely tied back, and jewellery must not be worn, for safety reasons.

Participants may bring a clearly labelled water bottle to each class. Summersalt accepts no responsibility for loss, theft, or damage to personal belongings brought into the centre.

Drop Off and Pick Up

Children must be dropped off and collected from inside the centre. Summersalt is not responsible for children who arrive before their scheduled class or remain at the centre after their class has finished; where collection is delayed, parents or guardians should notify Summersalt.

Parents and guardians remain responsible for supervising their child before and after class. Children under three (3) years must be supervised at all times.

Parent Supervision

Parents attending parent participation classes must remain aware of uneven gym surfaces and comply with all centre rules and directions from Summersalt staff and

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Movement Educators. Parents and guardians must not instruct or supervise other participants, including other children.

Parents and guardians are not permitted in the gym area during independent classes unless authorised by Summersalt and issued with a supervision lanyard. Summersalt does not accept responsibility for supervision of participants outside scheduled class times.

Medical Attention

Parents and guardians must ensure all medical, emergency contact, and personal details remain up to date. Where a participant has a medical condition or allergy, any required medication must be clearly labelled and provided as required.

Where a parent, guardian, or nominated emergency contact cannot be reached, Summersalt is authorised to obtain emergency medical treatment where reasonably necessary. All medical costs remain the responsibility of the parent or guardian; ambulance cover and private health insurance are strongly recommended.

Contacting Us

Email is Summersalt's primary method of communication with members and families. It is your responsibility to ensure your email address and other contact details remain current, and to provide at least one secondary or emergency contact in addition to your own details.

Summersalt's phone lines and customer service may be managed remotely, and calls placed during a class are not always answered immediately by staff at the participant's centre. For non-urgent matters while the participant is in a class, please note that an immediate response cannot be guaranteed.

In the event of a genuine emergency involving the participant during a class, Summersalt staff will contact you, your nominated emergency contact, or emergency services directly, using the details held on file. You do not need to reach us for this to happen; our staff will initiate contact as soon as reasonably possible.

It is important that your email address, secondary/emergency contact, and other contact details are kept accurate and up to date at all times, in accordance with the clause above.

Participation Risk

Gymnastics and movement-based activities involve inherent risks that cannot be completely eliminated, even with reasonable care and supervision. By participating in Summersalt programs, parents and guardians acknowledge and accept these inherent risks.

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All participants must follow instructions provided by Summersalt staff and Movement Educators and comply with all safety requirements and centre rules at all times. Compliance with such instructions is a condition of participation.

Insurance

Insurance coverage may vary depending on location and provider; information relevant to enrolment is available on request. Where applicable, accident insurance may provide limited cover for injuries sustained during participation, with claims to be submitted within 30 days of the incident.

Physiotherapy, chiropractic, or specialist treatment may require referral from a qualified medical practitioner. Insurance does not cover Medicare or private health expenses.

Privacy & Personal Information

Summersalt collects, uses, and discloses personal information - including contact, medical, and emergency details - where reasonably necessary to safely deliver its programs, process enrolments and payments, communicate with families, and meet its legal obligations. Summersalt does not sell personal information to third parties and takes reasonable steps to keep it secure.

This is a summary only. For full details on what personal information Summersalt collects, how it is used and disclosed, how to access or correct your information, how images and recordings are handled, and how to raise a privacy concern, see Summersalt's Privacy Policy, available at www.summersaltgym.com.au/policies or on request.

Where this section and the full Privacy Policy differ, the current version of the Privacy Policy published on Summersalt's website applies.

Complaints and Feedback

Summersalt welcomes feedback and encourages any concerns or complaints to be raised promptly so they can be reviewed and addressed fairly and respectfully. Positive feedback is also welcomed.

Email: contact@summersaltgym.com.au

General

These Terms & Conditions, together with Summersalt's Transaction Policies, Billing Authorisation, Privacy Policy, Waiver, Child Safe Policy, Member Protection Policy, Photo, Video & Media Policy, and any other policy referred to in these Terms & Conditions, constitute the entire agreement between you and Summersalt in relation to your participation in Summersalt programs.

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Your online account (Customer Portal or Summersalt App) displays a curated selection of these policies relevant to enrolment and billing. The full suite of Summersalt's policies, including our Privacy Policy, Child Safe Policy, and Member Protection Policy, is available at all times on our website at www.summersaltgym.com.au/policies or on request.

If any part of these Terms & Conditions is found to be invalid, unlawful, or unenforceable, that part will be removed, and the remaining Terms & Conditions will continue to apply in full.

Acknowledgement

By enrolling in Summersalt programs, participants acknowledge that they have read, understood, and agree to be bound by these Terms & Conditions.